

Announcing...

“9 Reasons YOU Should Choose to Use My Auto Repair Shop...”

1. You Can Get a FREE Loaner While Your Car is repaired

That’s correct. I have loaners available to you while your car is being repaired. You no longer need to be inconvenienced when your car is being repaired. And if you need a van, one of the loaners is a Chrysler minivan that my brother previously owned.

2. Worried About us Because You’ve Never Used Us?

Totally understandable...But you get a money back guarantee on all our work. *If you’re not completely, 100% satisfied just come back within 17 days of the repair and I’ll give you a complete refund.* But that’s not all... *If you not 100% completely satisfied, return within 7 days and I’ll buy your car!* Now those are what I call great guarantees! It’s obvious why my business is growing by leaps and bounds while my competitor’s are slow.

3. FREE Lube, Oil, Filter Change and My Exclusive 57 Point Safety Inspection for 1st time customers...

You read that correctly. Use this letter for a FREE lube, oil, filter and a 57 point safety inspection by donating \$10.00 to Children’s Memorial Hospital. Why do you have to make a donation? Good question. I’m looking for good customers, nice people, and the select few who take care of their vehicles. If you’re willing to help a Children’s Hospital, then you’re my type of customer, and I want to establish a working relationship with you... Stop in and get a FREE lube, oil, filter change, and my exclusive 57 point safety inspection.

4. If You Have a Problem, You Can Talk To Me, the Owner

If you have a problem, the owner is the only person you really want to talk to! I’m the owner (Eliot Silverman), and I’m here Monday Through Friday from 8:00 a.m. to 5:30 p.m. Well, once in a while I do take a vacation, and I do go out for lunch, but you get the idea. Simply stated, you can get in touch with me. Try getting in touch with the owner of ‘Sears’ or ‘Pep Boys!’

5. Are you worried that we’ll do Unauthorized Work?

Not to worry. I have a simple policy. We only do work after we receive your permission.

6. What If I Need A Tow?

Good question. I have a arrangement with “Jorge” (independent towing company) to tow any vehicle here 24/7. Call Jorge at 773-494-0169 and tell him that you want your car towed to Eliot’s Complete Auto Repair Shop. He’s extremely nice and you don’t have to pay him. The tow is added to your invoice.

7. Does Your Work Void The Manufacturer’s Warranty?

I’m often asked that. The answer is NO! And don’t let a dealer make you think otherwise. Dealers make a lot of money repairing cars. Just look at their hourly charge and you’ll know what I mean. Anyway, all the parts that I use meet or exceed the manufacturer’s specifications. In fact, there are maintenance services that need to be performed in order to keep your warranty valid. Items such as oil changes, transmission fluid flushes etc. and I do them for less money than your dealer.

8. My Shop is 1 1/2 Blocks From the 'Brown Line' El Stop

Many customers drop their car off in the morning on their way to work, and pick it up on their way home. OR you can use our "Key drop box" to leave me your keys before we open up.

9. I have hundreds of testimonials from Doctors to engineers to housewives. I don't know of another repair shop or dealer that has as many testimonials as I have. Feel free to come in and read them!!

Call Right Now For Your Appointment

773-935-2400.

Kindest Regards,

Eliot Silverman

Eliot Silverman, Owner

Eliot's Complete Auto Repair Shop

"Finally... An Honest Mechanic - Guaranteed!!"

3658 N. Lincoln Ave.

Chicago, IL. 60613

773-935-2400

"Don't settle for second best!"

" can trust Mr. Silverman on any repairs that he does to my car."

"I have not used another mechanic since I've had the car to your shop."

Torrey Barnes

"I'm very happy with Eliot's willingness to deal with my lack of automotive knowlege and explain everything in detail. He's also fater than anyone else I've used."

Sara Berliner

"Eliot is always friendly & patient in explaining what's up with my car. He's also honest about what really needs to be fixed."

Liz Bornstein

"Eliot is Trustworthy, prompt, and I'm very satisfied with the work I've had done. Eliot has also provided a loaner when I really needed one!"

Bernice Downs

I have 100's of testimonials like this on file at my shop. Please come in and look at them